

# Automotive News

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## From porn to Sudoku, dealerships grapple with misused computers

Automotive News | July 13, 2010 - 11:27 am EST

IT consultant Erik Nachbahr has witnessed the computing environment get out of hand at some dealerships.

Lots of dealers have no control over the PCs in their stores, says Nachbahr, president of Helion Technologies. Employees can install whatever software they want and go anywhere online. Comprehensive anti-virus programs are scarce.

"It used to be eight or nine years ago, the big thing we talked about was porn," Nachbahr told dealers last week at a workshop in metro Atlanta. "That still happens, too, which I'm always amazed by. But the big problem we see now is the time wasting."

Watch for illegal file sharing -- movie and game downloads. Nachbahr said he found a full-featured "World of Warcraft" setup on one dealership computer.

What surprises Nachbahr the most is that a lot of employees don't even seem to care nowadays whether their bosses know about their recreational pursuits. The screens open to porn were always furtively closed when someone walked by. But some staffers today blithely continue playing puzzle games like Sudoku even as the boss and his IT consultant make the rounds.

Sounds like room for improvement to me.



Amy Wilson covers retail issues for *Automotive News*.

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